

Hookstone Chase Primary School
Achieving Excellence. Passion for Learning. Inclusiveness. Teamwork.
Creativity & Innovation. Respect.
Character Development & Life Skills.

Parent and Carer Code of Conduct Policy

We, the Governing Body and Headteacher, strongly believe that our school should be a welcoming and safe place for our children, staff, parents and visitors alike and that our parents share that belief. We have legal responsibilities for the safeguarding and wellbeing of children and staff, and a duty of care to all users of our school.

All adults who enter our school site at any time set examples of behaviour and conduct which influence children and young people and we believe that they should therefore demonstrate high standards of conduct in order to encourage our pupils to do the same. Parents and carers must show respect to all other parents and carers, children and staff.

Adults who do not behave in an acceptable manner may be asked to leave the site and the Headteacher has the right to further restrict their access. The process for restriction of access in relation to parents and carers who have reason to come on to the school site is set out in our Access Restriction Procedure.

Behaviour which is regarded as unacceptable includes:

Physical abuse, threatening, oppressive or aggressive behaviour or use of offensive language towards other adults, staff or children

Entering the school site under the influence of alcohol or drugs

Smoking anywhere on the school site

Bringing dogs, with the exception of Assistance Dogs, on to the school site without the explicit permission of the Headteacher

School-related issues which parents or carers have concerning school, pupils or their families must be brought to the attention of a member of staff. Parents or carers must not try to resolve any issues themselves by direct action on site. If issues cannot be successfully resolved by speaking to a staff member, parents' and carers' correct course of action is to use our Complaints Procedure as appropriate.

We expect all communication between parents and school to be conducted in a polite and respectful manner. Communication may be similarly restricted if it becomes unacceptable.

Thank you for your cooperation.

Social Media Statement

Parents of children in North Yorkshire schools are increasingly using social networking sites such as Facebook to talk to their friends. Sometimes parents have used these sites to criticise or make inappropriate comments about schools or even individual teachers.

Making defamatory comments on the internet has exactly the same serious legal consequences as if they are made directly to someone else. Legal action could be taken against the person who has made the online comment. Similarly threats of violence can lead to criminal proceedings under the Malicious Communications Act 1988.

If you have any concerns about anything which happens in school please speak to your child's class teacher or the Headteacher who will do their best to resolve things.

If you are still unhappy we have a complaints procedure which will ensure that your concerns are investigated thoroughly and appropriate action taken.